



Product Warranty: SteLED / PlafoLED / UraLED / SpotLED Series

a) Definitions

Supplier: Sangalli Technologies Srl.

Buyer: subject who purchases SteLED / PlafoLED / UraLED / SpotLED series lighting fixtures.

Product (s): SteLED / PlafoLED / UraLED / SpotLED light fixture series illuminating.

b) Effectiveness of the Warranty

The Product Warranty Period shall be valid from the date of delivery of the Product to the Buyer and in any case not later than three months after delivery.

c) Warranty Period

Subject to the provisions of the Warranty Terms attached to this document, the Buyer receives a 5-year Product Warranty.

d) Applicability of the Warranty

To claim the applicability of this Warranty, the Buyer must observe the following requirements:

- Product surfaces and dissipation areas must be kept clean and free of any encumbrances or coverages;
- Products must be installed by skilled technicians; they must be used and preserved carefully according to security standards and to any kind of technical sheets and/or mounting instructions provided by the Supplier. Of course the Buyer is not allowed to remove any tag or label from the product, disassemble or adulterate it or make alterations of the Product without the authorization of the Supplier.
- show invoice's copy.

In order to correctly apply the Warranty, the Buyer shall not refer to any other information and/or documents.

e) Summary of Warranty Terms and Conditions (not exhaustive)

This Warranty is valid only for Products sold within the EMEA (Europe, Middle East and Africa) and NA (North America) areas. In other countries, different terms and conditions may apply.

This Warranty is valid only for the Buyer (if the Products have been sold directly by the Supplier or by a third party recognized by it).

This Warranty is valid only if the Products have been installed correctly and operated according to the instructions of the Supplier.

Appropriate record of the operating modes shall be available for any inspections by the Supplier or its representative.

Upon request, Supplier representatives shall have access to the Product for a non-compliance check.

The labor costs for the installation and uninstallation of the Products are not covered by this Warranty.

Complete warranty Terms

1. Warranty Limits

The Warranty shall apply only to SteLED / PlafoLED / UraLED / SpotLED Products and is solely applicable to the Buyer who buys the products directly from the Supplier.

The Supplier warrants that each Product is free from defects.

This Limited Warranty shall be valid for the period mentioned in the Sales Agreement. In the event of defects of the Product, in accordance with this Warranty, the Supplier will repair or replace the Defective Product in accordance with the terms and conditions set out below.

2. Terms and Conditions

The Supplier's Warranty applies solely to Buyer. If a Product covered by this Warranty is returned by the Buyer in accordance with Section 3 and within the applicable Warranty Period and if the Supplier determines that this Product was not in conformity with this Warranty, the Supplier may, at its option, repair or replace the Product or the Defective Part. For the sake of clarity, 'Repair or Replacement of the Product or the Defective Part' does not include removal or reinstallation activities, costs or expenses, including, but not limited to, labor costs.

If the Supplier chooses to replace the Product but is unable to do so, the Supplier may reimburse the Buyer or replace the Product with a similar product (which may have some differences in the design and product specifications).

No agent, distributor or reseller is in any way authorized to change, modify or extend the terms of the Limited Warranty on behalf of the Supplier.



The Warranty applies only if the Product has been properly wired, installed and used within the electrical values, operating ranges and environmental conditions specified in the technical datasheet, installation manual, IEC standards or any other document provided with the Product. If a Product is defective, the Buyer shall notify the Supplier in written form.

The Warranty does not apply to defects or non-conformities resulting from any cause of force majeure, improper use or use in violation of any applicable standard, code or instruction, including, but not limited to those contained in the most recent general safety and/or electrical safety standards in the Buyer's country.

This Warranty shall be voided if any unauthorized repair or modification to the Product will be made anyone without a written authorization by the Supplier. The product serial number printed on the label shall always be clearly legible. The Supplier reserves the right to decide on the validity of any warranty claim.

Non-conformed or defective Products shall become Seller's property as soon as they have been replaced.

3. Use of the warranty

The Warranty Period is subject to free access to the Defective Product by the Supplier or its representative. Claims shall be reported and sent to the Supplier in written form within 30 days of the discovery of the defect, specifying the following information (additional information may be required if necessary):

- Damaged product;
 - Date of installation and date of invoice;
 - Detailed description of the problem;
 - Description of the application, operating hours and switching cycles;
 - If the warranty is applicable, the Supplier will sustain the shipping costs for the defective Product.
- Supplier may charge the Buyer for expenses for returned Products that are not defective or non-compliant.

4. Absence of implied warranties or other warranties

The Warranty provided by the Supplier is the sole warranty offered by the Supplier related the Product. Except for the case of a guilty verdict or negligence of the Supplier, all other warranties will not be applicable.

These terms and conditions provide the maximum Supplier's liability, its obligations to the Buyer and the sole and exclusive remedy available to the Buyer for defective or non-conformed Products provided by the Supplier. Remedies includes, but are not limited to, statutory provisions, as far as is permitted, and excludes any other form of liability (both contractual and non-contractual) to the Supplier, which may be attributable to defects, non-conformities or lack of quality, even if the Supplier has been notified or aware of such defects.

5. Limitations and Conditions

The Warranty excludes, among other items, installation, any incidental and consequential damages (such as loss of economic profits / property damages or other extensive costs not mentioned above), and is only defined by the limitations and conditions set in the Warranty and in these terms and conditions.

Upon request, the Supplier or its representatives must have access to the defective Product for a non-compliance check.

Supplier can not be held liable for power supply conditions, including power surges, over / undercurrent and corroded current control systems that are beyond the specified product limits and beyond those specified by specific power standards (eg EN 50160).

In respect of the Product sold to the Buyer by the Supplier but which are not branded or sub-branded by the Supplier, the Supplier does not provide any express or implied Warranty, including, but not limited to, warranties on merchantability or for a particular purpose, but will provide Buyer upon request, solely to the extent permitted by law and the relevant contracts, the guarantees of the manufacturer of the Product in question.